



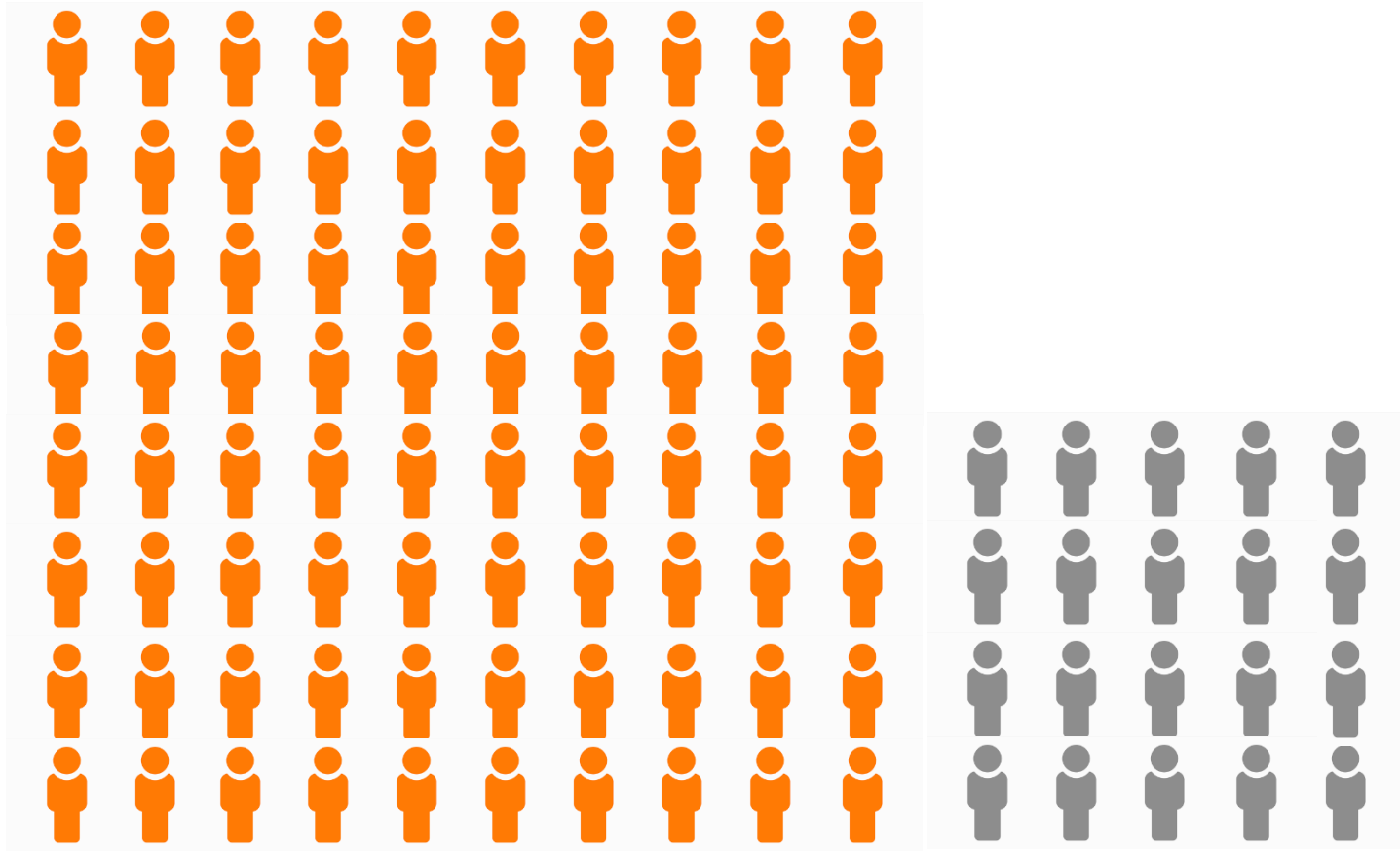
Administrative
Appeals
Tribunal

ADR and self-representation at the AAT

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A snapshot of ADR at the AAT



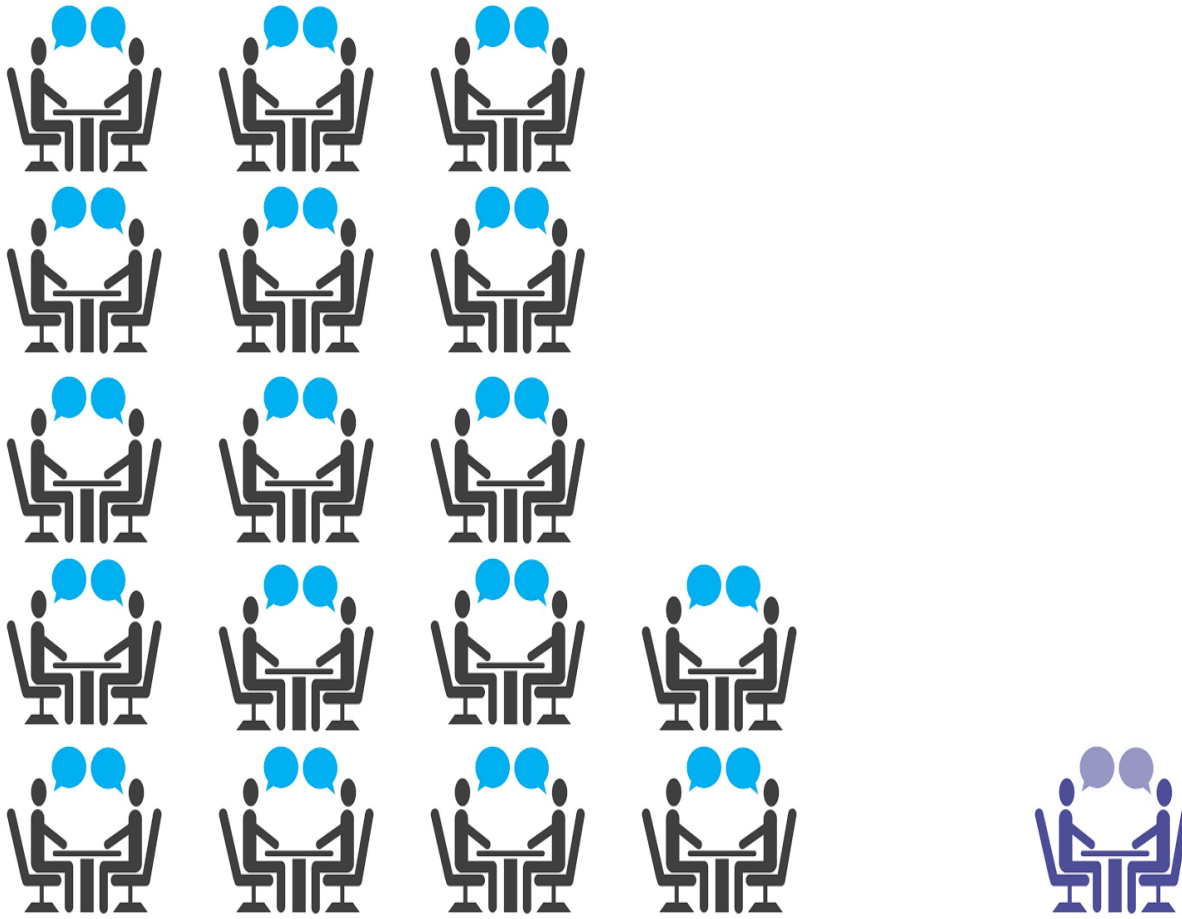
80% of matters settle in the general division

A snapshot of ADR at the AAT



On average, parties spend 80 minutes in ADR

A snapshot of ADR at the AAT



> 8000 conferences and 500 conciliations per year

Representation: AAT2 social security

From 2015 to 2017	%
Self, family or friend	88
CLC or Legal Aid	6
Other, not known and private	≤6

Note: Varies by state – in one State, CLCs and Legal Aid represent 15%

Outcomes: AAT2 social security

% Outcomes 2015 to 2017	Self	CLC/LAC
<i>Finalised without a hearing</i>	74	85
Withdrawn	31	25
Consent	27	59
Other (including dismissed)	16	>1
<i>Heard and determined</i>	26	15
Affirmed	23	9
Set aside, remitted, varied	3	6

Increase in self-representation

- 674 more self-represented
- 21% increase
- In AAT2 social security
- Higher again in AAT1

3259 during
2013 to 2015

3933 during
2015 to 2017



Improving use of technology

Was your Disability Support Pension cancelled or rejected?

I was on DSP and it was cancelled

I applied for DSP but it was rejected

What was the date you lodged your claim for DSP with Centrelink?

20/03/2016 | X



dd/mm/yyyy

Thank you. The AAT must look at your medical conditions and impairments as they were on the date you made your claim and within 13 weeks of that date.

Based on your answers, the AAT will need to look at your conditions and impairments as they were between 20/03/2016 and 19/06/2016. If you are thinking about getting new medical reports to give to the AAT, the reports should clearly say whether they are talking about your conditions and impairments between 20/03/2016 and 19/06/2016 or more recently.

Potential partnerships?

- Assistance with information gathering
- Not necessarily advice and advocacy
- VCAT/Monash clinic model
- Does it have to be in-person?
- Or is a virtual approach possible?
- Can we collaborate?

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