

# Justice Project: Pro Bono Tool

## People Experiencing Homelessness

**Priorities Identified in the [Justice Project Final Report](#)<sup>i</sup>:**

1. Recognise the essential role legal assistance plays in preventing and reducing homelessness. Provide reliable, secure and recurrent funding of specialist homelessness legal services and related critical supports. Existing specialist services need to be supported in RRR areas and the establishment of specialist homelessness legal clinics needs to be supported in jurisdictions that lack specialist services.
2. Improve legal, policy and service frameworks to prioritise homelessness prevention.
3. Investment in safe, secure and appropriate housing, including crisis, bail and post release accommodation, for vulnerable groups who are at risk of homelessness.
4. Investment in better exit strategies, including wraparound supports, transition services, throughcare and affordable accommodation, to prevent homelessness amongst those exiting government institutions, including the child protection system, detention, hospitals and mental health facilities.
5. Review and amend laws that criminalise homelessness
6. Review problematic tenancy laws, policies and practices, with a view to achieving an appropriate balance between the human rights of tenants at risk of homelessness with the rights of property owners.

**WORKING DOCUMENT**

State / Territory	Organisations	Justice Centre Priorities (1-6 Above)	Direct Services	Law Reform (Research, Policy, Advocacy and Campaigns)	Pro Bono Opportunities	Provide cultural competence or trauma informed training to pro bono providers?
<b>Organisations for people who are experiencing or at risk of homelessness</b>						
<b>National</b>	<a href="#">Australian Alliance to End Homelessness</a> (AAEH)* – Supports Australian communities to end homelessness. They work with practitioners, policymakers, academics, corporate and community leaders to build increased understanding of the complex and interconnected causes of homelessness, the challenges of overcoming it, and the most effective initiatives, programs and policies for preventing and ultimately ending it. From this increased understanding, they aim to inspire strategic, evidence-based and socially just action.	2, 3		✓		
	<a href="#">Australian Housing and Urban Research Institute</a> (AHURI) – National independent research network. It is exclusively dedicated to research regarding housing, homelessness, cities and related urban research. Through their national network of university research partners, they undertake research leading to the advancement of knowledge on key policy and practice issues.	2, 3, 4, 6		✓		No
	<a href="#">Homelessness Australia</a> * – National peak body for homelessness in Australia. Homelessness Australia was defunded by the Federal Government in 2015 and now provides its services on a voluntary basis and with the support of members. It works to end homelessness through leadership, highlighting the structural	2		✓	See <a href="#">here</a> .	

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State / Territory	Organisations	Justice Centre Priorities (1-6 Above)	Direct Services	Law Reform (Research, Policy, Advocacy and Campaigns)	Pro Bono Opportunities	Provide cultural competence or trauma informed training to pro bono providers?
	drivers of homelessness, policy development, advocacy and capacity building.					
	<a href="#">Mercy Foundation</a> * – Strives to end homelessness, human trafficking and slavery and bring about greater social justice in communities across Australia. The Foundation is committed to advocating for social justice by making submissions to State and Federal Governments. The Foundation also provides grants predominantly for projects that focus on chronic homelessness and women who experience chronic homelessness.	3, 4, 6		✓		No
	<a href="#">National Shelter</a> * – Aims to improve housing access, affordability, appropriateness, safety and security for people on low incomes. It works towards this goal by influencing government policy and action, and by raising public awareness about housing issues.	2, 6		✓		
ACT	<a href="#">ACT Shelter</a> * – ACT Shelter is an independent peak community organisation that provides strategic advice and advocacy on housing policy issues that affect people with no, or on low to moderate incomes	3		✓	See <a href="#">here</a> to become a member.	
	<a href="#">Council to Homeless Persons</a> (CHP)* – Provides leadership on preventing and ending homelessness by developing, supporting and promoting evidence-based policy and practice. They also have a Homelessness Advocacy Service that advocates for and provides advice and	1, 2, 3, 6	✓	✓	See <a href="#">here</a> .	

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	information to consumers who are homeless or at risk of experiencing homelessness.					
	<a href="#">Launch Housing</a> * – Committed to ending homelessness. They believe access to safe, secure and affordable housing is a fundamental right. They undertake evidence-based research to understand the causes and consequences of homelessness and use research findings to advocate for a better approach for the 24,800 Victorians who are currently homeless.	2, 3		✓		
	<a href="#">Street Law</a> * – Free and confidential outreach legal service for people who are experiencing or at risk of homelessness. Street Law provides legal advice and casework assistance and connects clients with other services.	1	✓		See <a href="#">here</a> .	Yes
	<a href="#">Tenants' Union ACT</a> * – Not for profit community legal centre offering free services for people renting their homes in the ACT. They run a <a href="#">Tenants' Advice Service</a> that provide free tenancy advice, advocacy and referrals as well as information, presentations and training. Although they have been defunded, they still operate as a volunteer organisation.	1, 2, 3	✓			
NSW	<a href="#">Coast Shelter</a> * – Provides free meals, assessment, referral and support to help homeless, vulnerable, financially disadvantaged and socially isolated community members. It offers free legal advice Friday fortnightly provided by <a href="#">Central Coast Community Legal Centre</a> .	1	✓		See <a href="#">here</a> .	

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	<a href="#">Eastern Area Tenants Service (EATS)</a> * – Offers free advice, information and help to tenants who are having problems with their landlords or real estate agents. EATS helps tenants in private rental and public housing. They also help boarders and lodgers.	1	✓		See <a href="#">here</a> .		
	<a href="#">Homelessness NSW</a> * – Homelessness NSW is a not-for-profit organisation that works with its members to prevent and reduce homelessness across NSW. Members include small, locally based community organisations, multiservice agencies with a regional reach and large State-wide service providers. It regularly produces reports and other publications to encourage law reform to prevent homelessness.	2			✓	See <a href="#">here</a> to become a member.	
	<a href="#">Shelter NSW</a> * – State's peak housing policy and advocacy organisation. They carry out research and policy development, advocacy and communications, sector consultation and coordination, and capacity building.	2, 3, 4, 6			✓	See <a href="#">here</a> to become a member.	
	<a href="#">Tenant's Union NSW</a> – A community legal centre specialising in housing law. It is the State's peak non-government organisation for tenants and aims to represent the interests of all tenants in NSW. It is also the main resourcing body for <a href="#">Tenants' Advice and Advocacy Services (TAASS)</a> .	1, 2, 3, 4, 6	✓	✓	See <a href="#">here</a> to become a member or volunteer. Pro bono lawyers will have the chance to assist with the advice line (Mondays), drafting submissions and assisting with public interest cases.	Yes, they provide legal and cultural competence training.	
	<a href="#">The Shopfront Youth Legal Centre</a> – Provides free legal assistance for homeless and disadvantaged young people aged 25 and under. The Shopfront	1, 2, 5	✓	✓	They are looking for private practitioners to provide pro bono assistance with matters	They provide legal training to the pro bono, government and community legal sector (ie CLCs,	

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	also campaigns to raise public awareness of issues affecting young and disadvantaged people and makes submissions to government and parliamentary enquiries to improve laws and policies. The legal services are provided by Herbert Smith Freehills on a pro bono basis.				that are outside the Shopfront’s expertise, mainly civil and family law. They also welcome applications from volunteer students, mainly law and PLT students but these can also include admitted practitioners if they are willing to commit to come in one day per week. See <a href="#">here</a> .	Legal Aid, ALS, pro bono projects like HPLS and also to HSF lawyers who have signed up to provide the Shopfront with pro bono assistance). This training often includes tips for working with clients who have particular vulnerabilities (homeless, intellectual disability, unresolved trauma etc).
NT	<a href="#">NT Shelter</a> * – peak body for affordable housing and homelessness. They carry out research and policy development, advocacy and communications, sector consultation and coordination, and capacity building. They represent and promote the important work and interests of their members across the affordable housing and homelessness sector with a view to achieving better outcomes for Territorians without access to appropriate and affordable housing. They are also responsible for delivery of the Darwin Pilot Homelessness Response Group (HRG) and the ShelterME website.	2, 3, 6	✓*	✓	See <a href="#">here</a> .	
QLD	<a href="#">Tenants Queensland</a> * – Seeks to represent the concerns of all Queensland tenants who live in rental accommodation. It manages and delivers the <a href="#">Queensland Statewide Tenant Advice and Referral Service (QSTARS)</a> , which provides a statewide advice service for Queensland renters. They have also written submissions to	1, 2	✓	✓	To volunteer, email <a href="mailto:volunteer@tenantsqld.org.au">volunteer@tenantsqld.org.au</a> .	

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	government campaigning for better housing strategies.					
	<a href="#">Q Shelter</a> * – Queensland's Industry Body for the Housing and Homelessness Sector. Works to improve housing outcomes for vulnerable Queenslanders. Q Shelter works with Government, the community sector and private sector to achieve solutions that make a positive difference. They also run a resource hub for Queensland's community housing and homelessness sector called <a href="#">The Deck</a> .	3		✓	See <a href="#">here</a> to become a member.	
SA	<a href="#">Shelter SA</a> – Drives change by facilitating collaboration amongst those who have an impact on housing, while providing evidence-based policy, advice, engagement, representation and strong advocacy for an effective housing system.	3, 6		✓	See <a href="#">here</a> to become a member.	No
	<a href="#">Tenants' Information and Advisory Service</a> * – Free, independent service, helping people maintain their tenancies in private rental, community housing or public housing.	1	✓			
TAS	<a href="#">Shelter TAS</a> * – Peak body for housing and homelessness in Tasmania. They aim to ensure low-income and disadvantaged people in Tasmania have access to housing that is affordable, safe, secure and appropriate to their needs.	3		✓	See <a href="#">here</a> to become a member.	
	<a href="#">Tenants Union of Tasmania</a> * – Specialist Community Legal Centre for residential tenants. Their aim is to secure the rights of all tenants by providing free legal advice, representation and	1, 6	✓	✓	To become a member see <a href="#">here</a> .	

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	education, kas well as advocating for the improvement of tenants’ rights.					
VIC	<a href="#">Aboriginal Housing Victoria</a> * – Not-for-profit Housing Association that offers affordable housing to over 4,000 low income Aboriginal and Torres Strait Islander Victorians. Their objectives include advocating for Aboriginal housing and fostering strong relationships among the community, housing and corporate spheres.	3, 6		✓		
	<a href="#">Frontyard Youth Services</a> * – Provide multidisciplinary holistic programs to meet the needs of young people aged 12 to 24 who are at risk of or experiencing homelessness. Frontyard Youth also runs <a href="#">Youthlaw</a> , a community legal centre offering free legal information, advice and casework to people under 25 years of age.	3	✓		See <a href="#">here</a> .	
WA	<a href="#">Regional Alliance West</a> * – Provides free services such as Housing Assistance Programmes to help tenants residing in a Housing Authority or in private rental with tenancy issues. Helps homeless people with finding accommodation in private rental, government housing or sharing.	3	✓			
	<a href="#">Shelter WA</a> * – Advocate for social and affordable housing and ending homelessness. They Drive change by facilitating collaboration amongst those who have an impact on housing, while providing evidence-based policy, advice, engagement, representation and strong advocacy for an effective housing system.	3, 6		✓	See <a href="#">here</a> to become a member.	

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	<a href="#">Street Law Centre WA Inc.</a> * – Free outreach legal service for the homeless and those at risk of homelessness in Western Australia. Street Law seeks to address the underlying causes of homelessness by engaging in law reform and community legal education.	1, 5, 6	✓	✓	See <a href="#">here</a> .	
	<a href="#">Tenancy WA</a> – Helps people who rent their home to resolve their tenancy problems. They protect the right to housing for all tenants through advocacy, advice and education. They are also involved in a <a href="#">Safe as Houses project</a> , which is a program that aims to prevent homelessness for women and children affected by family and domestic violence. This program includes a support worker using an integrated managed approach and also referral pathways to appropriate support agencies.	1, 2, 6	✓	✓	See <a href="#">here</a> .	Yes, all staff are provided this training from time to time.
<b>RRR CLCs</b>						
NSW	<p><a href="#">Aboriginal Legal Service (NSW/ACT)</a>* – has two tenant advocacy services:</p> <ul style="list-style-type: none"> <li><a href="#">Western Aboriginal Tenants Advice and Advocacy Service (WATAAS)</a></li> <li><a href="#">Greater Sydney Tenants Advice Service (GSATS)</a></li> </ul> <p>These specialist Aboriginal Services seek to empower Aboriginal individuals, families and communities who are experiencing housing stress by providing advocacy, advice, outreach and tenancy legal education to tenants who are faced</p>	1	✓		See <a href="#">here</a> .	

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	with difficulties in the relationship with landlords and social housing providers.					
	<a href="#">Central Coast Tenants Advice and Advocacy Service (CCTAAS)</a> * – Provides a free legal service for tenants that includes telephone and face-to-face advice, advocacy, and community legal education. It also engages in policy reform and advocacy regarding issues affecting tenants.	1, 3, 6	✓	✓	See <a href="#">here</a> .	No
	<a href="#">Elizabeth Evatt Community Legal Centre</a> * – Runs the <a href="#">Blue Mountains Tenants' Advice and Advocacy Service (BMTAAS)</a> which provides free, confidential advice and information about the rights of tenants, assistance with advocacy and representation regarding tenancy issues.	1	✓		See <a href="#">here</a> .	
	<a href="#">Hunter Region Neighbourhood Centre Forum</a> * – Runs the <a href="#">Hunter Tenants' Advice and Advocacy Service (HTAAS)</a> which provides free tenancy advice and advocacy services to tenants.	1	✓			
	<a href="#">Illawarra Community Legal Centre</a> – Engages in policy work as well as running the <a href="#">Illawarra and South Coast Tenants Service (ISCTAAS)</a> , which provides free information, advice and advocacy. ISCTAAS helps Housing NSW tenants, community housing tenants, Aboriginal housing tenants, permanent residents of caravan parks and manufactured home estates, boarders and lodgers, and private tenants. ISCTAAS also provides free Community Education Workshops.	1, 3, 5, 6	✓	✓	See <a href="#">here</a> .	
	<a href="#">Mid Coast Tenants Advice and Advocacy Service (MCTAAS)</a> * – A free service providing information	1	✓		See <a href="#">here</a> .	

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	and advice to all tenants, including private and Housing NSW tenants, and residents of residential parks. They also provide education in tenants' rights, for community workers, tenants, park residents and community groups.					
	<a href="#">Murra Mia Tenant Advocacy Service (Southern NSW Aboriginal TAAS)</a> – Specialist Aboriginal Service that advises Aboriginal renters of their rights and obligations and provides community education.	1	✓		See <a href="#">here</a> .	
	<a href="#">New England and Western Tenants Advice and Advocacy Service (NEWTAAS)*</a> – Provides information, advice, education, and advocacy for tenants. Provides representation in NCAT for tenants who meet intake criteria, including appeals. NEWTAAS also takes up law reform opportunities (submissions, campaigns) when they have capacity to do so. They provide a rural and regional perspective on housing and homelessness issues, as they cover 57% of NSW.	1, 2, 3	✓	✓	See <a href="#">here</a> . They welcome discussions with law firms wanting to form new pro bono partnerships.	No
	<a href="#">The Northern NSW Aboriginal Tenants Advice and Advocacy Service (NATAAS)*</a> – Specialist Aboriginal Service that provides advice and advocacy to Aboriginal clients who have issues with their tenancy whether in social, community, or private housing. NATAAS can provide face-to-face outreach services subject to availability. We also provide Community Education and Duty Advocacy.	1	✓		See <a href="#">here</a> .	

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	<a href="#">VERTO</a> * – Runs the <a href="#">South West Tenants Advice Service (SWTAS)</a> which can help you to understand your rights and responsibilities as a tenant and will guide you through any issues you are having. They provide free confidential telephone advice, advice and representation at the NSW Civil and Administrative Tribunal (for eligible tenants), and referrals to other community services to assist with related issues.	1	✓			
NT						
QLD	<a href="#">Gold Coast Community Legal Centre</a> * –provide specialist tenancy services regarding issues with rent, leases, bonds and disputes with landlords. They also run legal information sessions for not-for-profit community organisations and individuals	1	✓		See <a href="#">here</a>	
	<a href="#">Mackay Regional Community Legal Centre</a> * – regional service provider with the <a href="#">Queensland Statewide Tenant Advice and Referral Service (QSTARS)</a> . They take referrals from QSTARS but can provide direct assistance to clients where the matter is urgent or the client requires face-to-face advice. Mackaw Regional CLC run outreach programs in Mackay, Bowen, Sarina, Prosperine and Cannonvale	1	✓		See <a href="#">here</a>	
	<a href="#">My Community Legal Gold Coast</a> * – provide free tenancy advice through drop-in advice nights and appointments.	1	✓		See <a href="#">here</a>	
	<a href="#">Suncoast Community Legal Service</a> * – regional service provider for the North Coast region	1	✓		See <a href="#">here</a>	

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	(Sunshine Coast, Noosa and Gympie government areas) with the <a href="#">Queensland Statewide Tenant Advice and Referral Service</a> (QSTARS). They also run legal education seminars					
SA						
TAS	<a href="#">North West Community Legal Centre</a> – provides free one-off advice to Burnie, Smithton and the West Coast of Tasmania. One of their specialist areas is residential tenancy. This CLC also provides community legal education and participates in law reform	1, 6	✓	✓		No
	<a href="#">Tasmanian Aboriginal Community Legal Service*</a> – specialist Aboriginal legal service with an office in Launceston. Services include providing tenancy information, referrals, advice and legal representation	1	✓		See <a href="#">here</a> TACLS seeks people from a range of life experiences, skills and education to volunteer with us. We can offer volunteers experience in: <ul style="list-style-type: none"> <li>• office administration</li> <li>• event management</li> <li>• community development</li> <li>• community legal education</li> <li>• policy and research</li> <li>• law reform</li> <li>• community and legal services.</li> </ul>	
VIC						

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WA	<a href="#">Goldfields Community Legal Centre</a> * – Offers advice to tenants about their rights and obligations; aims to reduce and prevent eviction and homelessness through their assistance to tenants with plans and strategies.	1	✓			
	<a href="#">Midlas</a> – Provide a specialist <a href="#">tenancy advocacy service</a> that includes advocacy, education and support for tenants. They offer representation in negotiation, conciliation and court.	1, 2, 3, 4, 5, 6	✓	✓	See <a href="#">here</a>	Training on cultural competence and trauma training is imperative for Midlas as they are at the forefront in these areas. They make training a priority for all their Staff.
	<a href="#">Northern Suburbs Community Legal Centre</a> – Provides tenancy advocacy, advice and education, and will appear in the Magistrates Court as Duty Advocates. The NSCLC Tenant Advocates are skilled negotiators advocating for the rights of both public and private tenants whilst also working with tenants to provide them with the necessary tools to improve their situation and to accept responsibility for the decisions they make.	1	✓		See <a href="#">here</a>	
	<a href="#">Pilbara Community Legal Service</a> – Provide a specialist <a href="#">Tenant Advice and Education Service</a> for people in the Pilbara region. Their aim is to help resolve issues when the tenant is unsure what they can do or need assistance negotiating on their behalf or assisting them filling in forms, applying to court and/or representing them in court	1	✓			
	<a href="#">Wheatbelt Community Legal Centre</a> * – provides a specialist <a href="#">Tenant Advocacy service</a> for those living	1	✓			

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	in the Wheatbelt. Includes advice on rent, bonds, repairs, landlord disputes and legal action.					
<b>Organisations with homelessness initiatives</b>						
<b>National</b>	<a href="#">Centre For Social Impact</a> * – Their purpose is to catalyse positive social change, to help enable others to achieve social impact. They do this through transformational research and education that is rigorous and purpose-driven. One social issue they focus on is housing. They have partnered with PwC Australia, Australian Red Cross, and Mission Australia, CSI launched <a href="#">The Constellation Project</a> – a new initiative working towards ending homelessness in a generation.	2, 3, 6		✓	To contribute to the CSI Opinion pages, see <a href="#">here</a> .	
	<a href="#">Public Interest Advocacy Centre</a> * – Conducts test cases and strategic litigation in the public interest, and provides legal assistance, policy advice and training. They also provide people who are homeless or at risk of homelessness with practical legal assistance through the <a href="#">Homeless Persons' Legal Service</a> . Informed by their casework and consumer feedback, they also address causes of homelessness through strategic engagement and policy advocacy with government and service providers.	1, 3, 4, 5, 6	✓	✓	We welcome discussions with law firms and legal service providers (such as in-house teams) with an interest in potential pro bono partnerships. In the first instance, please <a href="#">contact us</a> , indicating any areas of special interest. Unfortunately, we are currently unable to offer opportunities to individual volunteer solicitors. See <a href="#">here</a> .	
<b>NSW</b>	<a href="#">Kingsford Legal Centre</a> * – Provide free legal assistance on a range of issues including tenancy, fines and Centrelink problems. They are also	1, 2, 3, 6	✓	✓	See <a href="#">here</a> .	

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	committed to engaging in systemic advocacy, including law reform, and to representing the interests of their clients and local community on social policy and administration of justice issues.						
	<a href="#">Momentum Collective</a> * – Community collective creating real social change and inclusive opportunities. They also run a <a href="#">Specialist Homelessness Service</a> .	1	✓		See <a href="#">here</a> .		
	<a href="#">Legal Aid NSW</a> * – Has a <a href="#">Homeless Outreach Legal Service</a> , a specialist service of Legal Aid NSW. It runs advice clinics in a number of metropolitan and regional areas, mainly in places where homeless people hang out such as community centres.	1	✓		To find out about the duty solicitor scheme, see <a href="#">here</a> .		
	TENANTS' ADVICE AND ADVOCACY SERVICES NSW						
	<a href="#">Macarthur Legal Centre</a> * – Runs the <a href="#">South West Sydney Tenants Advice and Advocacy Service (SWSTAAS)</a> which provides advice to tenants, duty advocacy in the Tribunal, and community education to frontline workers as well as tenants. SWSTAAS also provides advocacy referral, and representation in the Tribunal conciliation and/or formal hearing. They engage in systemic advocacy work and participate in policy and law reform work concerning housing law in general.	1	✓		See <a href="#">here</a> .		
	<a href="#">Marrickville Legal Centre</a> * – Runs the <a href="#">Inner West Tenants' Advice and Advocacy Service (IWTAAS)</a> which gives free telephone advice to tenants on their rights and responsibilities. IWTAAS also provides legal education sessions and lobbies for	1	✓		See <a href="#">here</a> .		

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	law reform to help tenants. In particular we want greater protection for people who live as boarders or lodgers, who are some of our communities' most vulnerable people. It also runs the <a href="#">Northern Sydney Area Tenants' Service (NSATS)</a> which provides free telephone advice to renters on their rights and responsibilities. NSATS also provides legal education sessions and lobbies for law reform to help renters.					
	<a href="#">Metro Assist*</a> – Runs the <a href="#">Southern Sydney Tenants Advice and Advocacy Service (SSTAAS)</a> which provides free telephone information, advice and assistance to private and public housing tenants. SSTAAS also assists tenants through community education sessions on tenancy laws. SSTAAS is a program of.	1	✓		See <a href="#">here</a> .	
	<a href="#">Northern Rivers Community Legal Centre*</a> - Independent community organisation that provides free legal services. It also runs the <a href="#">Tenants Advice and Advocacy Service</a> , which provides free information, advice, advocacy and referrals to tenants in the Northern Rivers of NSW, many of whom are at risk of homelessness.	1	✓		See <a href="#">here</a> .	
	<a href="#">Redfern Legal Centre</a> – Engages in policy work as well as running the <a href="#">Inner Sydney Tenants' Advice and Advocacy Service (ISTAAS)</a> which provides free, confidential legal information, advice and advocacy to tenants living in public and private residential housing.	1, 2, 3, 6	✓	✓	See <a href="#">here</a> . Redfern legal Centre has a strong tradition of pro bono partnerships which they develop as projects and opportunities arise.	Yes, they provide cultural competence and trauma informed training to staff and volunteers but not as often to pro bono providers although they include them when they are able to.

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	<a href="#">Western Sydney Community Legal Centre</a> * – Runs the <a href="#">Western Sydney Tenants' Service (WESTS)</a> which provides free tenancy advice, referrals, advocacy and in some cases representation for residential tenants at the Tribunal. They run regular community information sessions on tenancy issues. Their services are focused on, but not limited to, tenants from culturally and linguistically diverse backgrounds; who are low income earners; living in social housing; who suffer isolation; and/or who have disabilities.	1	✓		See <a href="#">here</a> .	
NSW/QLD	<a href="#">Salvation Army</a> * – An international Christian movement that runs a legal service, <a href="#">Salvos Legal</a> , which provides free legal advice to people who are unable to access legal assistance. This service provides legal advice in many areas including housing law.	1	✓			
NT	<a href="#">Darwin Community Legal Service</a> * – A free confidential service that supports members of the community to protect their rights through fair access to legal advice and support. Runs the <a href="#">Tenants' Advice Service</a> , a community-based advice and advocacy service for residential tenants and manages the <a href="#">Make Renting Fair, Safe and Certain Campaign</a> .	1, 6	✓	✓	See <a href="#">here</a> .	
	<a href="#">Top End Women's Legal Service</a> * – Not-for-profit specialist women's legal service providing free legal services on a range of issues including tenancy, for women in the Top End of the Northern Territory. They advocate to achieve	1, 6	✓	✓	To apply to become a volunteer, volunteer solicitor or apply for an internship or PLT position see <a href="#">here</a> .	

**WORKING DOCUMENT**

State / Territory	Organisations	Justice Centre Priorities (1-6 Above)	Direct Services	Law Reform (Research, Policy, Advocacy and Campaigns)	Pro Bono Opportunities	Provide cultural competence or trauma informed training to pro bono providers?
	justice for women, to promote women’s human rights, and to redress inequalities experienced by women.					
QLD	<a href="#">LawRight</a> – Independent not-for-profit community legal centre that improves the lives of vulnerable people by increasing access to justice through strategic partnerships with pro bono lawyers. LawRight operates a civil law referral service and undertakes law reform, policy work and legal education. It provides free legal representation and advice to people experiencing or at risk of homelessness through its <a href="#">Homeless Persons' Legal Clinic</a> .	1, 2, 5, 6	✓	✓	See <a href="#">here</a> for law firms wanting to become a member. See <a href="#">here</a> for individuals who want to volunteer.	LawRight provides comprehensive support and training to ensure volunteer lawyers can assist in a culturally competent and trauma informed way.
VIC	<a href="#">Mental Health Legal Centre</a> * – Established a collaborative and effective project addressing the unmet legal needs of <a href="#">Bolton Clarke’s Homeless Persons’ Program</a> . These clients are at risk of or experience homelessness, particularly those experiencing social isolation.	1	✓		See <a href="#">here</a> .	
	<a href="#">WEstjustice (Western Community Legal Centre)</a> * – Provides specialist advice through their Tenancy Advice and Advocacy Program. Additionally, the Centre engages in advocacy, through <a href="#">submissions to the government</a> and <a href="#">policy reports</a> . They have also previously run a Schools' Couch-Surfing Myki Project and are looking to continue this project.	1, 6	✓	✓	See <a href="#">here</a> .	
WA	<a href="#">Accord West</a> * – Runs a <a href="#">Tenancy Advice and Education Service</a> to help tenants and those experiencing homelessness with information,	1	✓		See <a href="#">here</a> for student placements and <a href="#">here</a> for information on volunteering.	

**WORKING DOCUMENT**

State / Territory	Organisations	Justice Centre Priorities (1-6 Above)	Direct Services	Law Reform (Research, Policy, Advocacy and Campaigns)	Pro Bono Opportunities	Provide cultural competence or trauma informed training to pro bono providers?
	advice and opportunities, negotiation, conciliation, advocacy and other support.					
	<a href="#">Welfare Rights &amp; Advocacy Service (WA)</a> * – A not-for-profit community legal centre that provides independent advice, information, referrals, representation and advocacy in relation to Centrelink, Family Assistance, Tenancy and Social Security prosecution matters.	1	✓		See <a href="#">here</a> .	
<b>Referral organisations</b>						
National	<a href="#">Ask Izzy</a> * – search tool to help people who are homeless or at risk of homelessness find shelter, food, health and other critical support services. It also directs users to legal services.	1	✓*			
NSW/VIC	<a href="#">Justice Connect</a> * – Connects individuals and not-for-profit organisations with pro bono providers. Through their <a href="#">Homeless Law Service</a> they help challenge and change laws that unfairly harm people facing homelessness, while providing on-the-ground legal help to people who need it most. They also run the <a href="#">Women’s Homelessness Prevention Project</a> that offers legal advice to women at risk of, or experiencing, homelessness and have a ‘ <a href="#">Close the Revolving Door</a> ’ prison project that helps prisoners maintain housing and manage debts to prevent them becoming homeless before and after release.	1, 2, 4, 5, 6	✓*	✓	See <a href="#">here</a> for law firms wanting to become a member. See <a href="#">here</a> for individuals who want to volunteer.	
NT						
QLD	<a href="#">Hart 4000</a> * – An assessment and referral team that work closely with anyone who may be	1	✓*			

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State / Territory	Organisations	Justice Centre Priorities (1-6 Above)	Direct Services	Law Reform (Research, Policy, Advocacy and Campaigns)	Pro Bono Opportunities	Provide cultural competence or trauma informed training to pro bono providers?
	homeless or at risk of becoming homeless in Brisbane.					
SA	<a href="#">JusticeNet SA</a> * – A legal service that aims to provide a 'safety net' for individuals who cannot afford a lawyer or get the help they need from elsewhere. It runs <a href="#">Homeless Legal</a> , a free outreach legal service for people experiencing homelessness or at risk of homelessness.	1	✓		See <a href="#">here</a> for individuals who want to volunteer.	Yes
VIC						
WA						
<b>Campaigns</b>						
National	<a href="#">Everybody's Home</a> * – Campaign to improve Australia's housing system.	3, 6		✓	To sign their petition click <a href="#">here</a> and to sign up as a campaign partner click <a href="#">here</a> .	
	<a href="#">Right to Home</a> * – Campaign seeks to get the NSW, Commonwealth and local governments to deliver more housing that is affordable, sustainable and connected to adequate transport and community infrastructure. It is an initiative of St Vincent de Paul Society.	3		✓	See <a href="#">here</a> .	
NSW	<a href="#">Make Renting Fair NSW – Unfair Evictions Hurt Us All</a> * – Community campaign. The campaign working group is made up of representatives from a range of community organisations including: Tenants' Union NSW, Homelessness NSW, Shelter NSW, Community Legal Centres NSW, Uniting Social Justice Forum and the Newtown Neighbourhood Centre.	3		✓	See <a href="#">here</a> .	
QLD	<a href="#">Make Renting Fair in Queensland</a> * – Alliance of organisations, which support progressive reform	3		✓	Email them at <a href="mailto:supporters@makerentingfair.org">supporters@makerentingfair.org</a>	

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State / Territory	Organisations	Justice Centre Priorities (1-6 Above)	Direct Services	Law Reform (Research, Policy, Advocacy and Campaigns)	Pro Bono Opportunities	Provide cultural competence or trauma informed training to pro bono providers?
	of our renting laws so that all Queenslanders can make the place they live in their home, whether they rent or own.				if your organisation wants to support the campaign to make renting fair in Victoria.	
SA	<a href="#">Make Renting Fair</a> * – Coalition of SA organisations campaigning reform of renting laws.	3		✓	See <a href="#">here</a> .	
VIC	<a href="#">Make Renting Fair</a> * – Coalition of over 70 organisations and local councils, and thousands of individual supporters calling for better rights for over 1.5 million Victorians who rent their homes.	3		✓		
WA	<a href="#">Make Renting Fair Alliance</a> * – Coalition of Western Australia’s key community organisations and people who rent their home. They are working together to improve living conditions for approximately 750,000 renters in WA.	3		✓		

\* These organisations were unable to be contacted, have not responded to our inquiries or confirmed the information listed in this table.

\*\* These organisations do not provide direct legal services but do refer individuals to legal practitioners who are able to provide direct legal services.

i The Justice Project Final Report published by the Law Council of Australia (Aug 2018) can be found [here](#).